

vWorkApp[®]

Painless delivery dispatch

Square Meals Facts:

- 15% shorter overall routes.
- 85% increase in organization.
- 99% greater efficiency responding to clients.
- 95% fewer delivery-related headaches.

vWorkApp is a web-based dispatch tool for managing mobile workers.

It lets you dispatch and track deliveries across your drivers. You can schedule deliveries, track driver progress via GPS, and produce performance reports.



Square Meals Challenges

Square Meals San Francisco is a privately-held company that delivers prepared meals to busy people and their families. Alison, founder of Square Meals, faced many delivery-related challenges before using vWorkApp, including erroneously copied or lost data between Square Meals' various data systems, the inability to track mobile workers, the inability to inform their customers of exact food delivery times, and wasted time from unclear route navigation. In addition, delivery schedules could change throughout the day, which meant wasting time, paper and ink on updating printed schedules.

The vWorkApp Solution

With vWorkApp implemented, Square Meals streamlined their delivery operations. The company saw 85% greater organization, 95% fewer delivery-related problems, and 15% less money spent on gas from improved route navigation and reduced route length. The company also saw 100% improvement in answering clients' questions about when their meal would arrive because drivers could be tracked. Customer information, such as delivery addresses, was automatically stored. Customers were impressed with Square Meals' professional and timely responses to their questions regarding meal deliveries. Finally, Square Meals now has organized, cloud-based schedules and performance reports.



vWorkApp Benefits/Competitive Advantages

vWorkApp is inexpensive and easy to implement. Alison said, "The vWorkApp team made everything a breeze by giving me a full, company specific demo. I felt confident using it after only 2 tries." vWorkApp offers advanced dispatch functionality to the mid-market.

